

Benchmark WEB Update - 02/01/17

An update to Benchmark WEB launched on 02/01/17. This update resolves compatibility issues with Internet Explorer and addresses a number of other site issues; namely, (a) printing the Docket Sheet Report for a case, (b) running the Print Summary on a case, and (c) paying cost bills online. Users who access Benchmark WEB using Internet Explorer (IE) will need to modify IE's compatibility view settings by performing the steps noted below in order to properly view the site.

Adjusting Compatibility View Settings in Internet Explorer

- Open Internet Explorer > Click on Tools > click on Compatibility View settings > **REMOVE** the entry for mobilecountyal.gov > Choose Close

You may need to restart IE once these changes have been made. This applies to Internet Explorer *ONLY*. Chrome and Firefox browsers run without issue.

Technical/computer-related, non-Judicial questions may be directed to the Court's IT Division via email at: helpdesk@probate.mobilecountyal.gov or by phone at: (251) 574-6091.